



HOW TO – INSTALL SAP BUSINESS ONE CLIENT

ALL THAT YOU NEED TO KNOW



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From time to time, it will be necessary to install the SAP Business One client on a laptop or PC in your organisation. This is usually due to the fact that a new device has been purchased by the company and the user needs to have access to SAP.

Installing the SAP client is normally a straight forward task. Essentially, there are three things to remember. You must be logged in as the System Administrator, you should know whether the device is a 32b or a 64b device, and you must run SAP as an Administrator the first time you log in after the installation is complete.

The detailed instructions of how to install a SAP client follow.

Prerequisites

If this is a totally new SAP installation the SQL Native Client needs to be installed first. (If SAP has previously been installed on the machine this is not required.)

Log onto the server to validate which MSSQL version of Native Client is installed using the SAP Login screen > Current Server.

Alternatively, you can access another client, select Change Company and find the information from that screen.

The screenshot shows the 'Choose Company' dialog box. It has a title bar with standard window controls. Below the title bar, there are two input fields: 'User ID' and 'Password'. To the right of the 'Password' field is a 'Change User' button. Below these is a checkbox labeled 'Log on with Current Domain User'. Underneath the checkbox is a 'Current Server' dropdown menu, which currently shows 'MSSQL_2008' and has 'SIGNUM-SQL' selected. Below the dropdown is a 'Database' text box containing 'SBODemoGB'. A yellow arrow points to the 'Current Server' dropdown menu.

Go to <https://www.microsoft.com/en-us/download/details.aspx?id=50402> to download the SQL Native Client. Ensure that you know at this point whether the device you are installing onto is a 32 bit or a 64 bit device.

Choose the download you want

<input type="checkbox"/> File Name	Size
<input type="checkbox"/> 1033\amd64\sqlncli.msi	4.8 MB
<input type="checkbox"/> 1033\x86\sqlncli.msi	3.0 MB

To install the client or the native client, the user must be logged onto windows as **Administrator** with **FULL** Windows Account Privileges. This is very important as the install will need to update the appropriate registry keys.

Check which SQL version is being used.

Navigate away from SAP and to File Explorer on the pc. You need to now locate the Client application files. These can normally be found on .../SAP/SAP Business One Server/B1_SHR/Clients.x64/setup.exe.

Right click the following Icon and run as **Administrator**.

	07/03/2017 20:21	Application	1,256 KB
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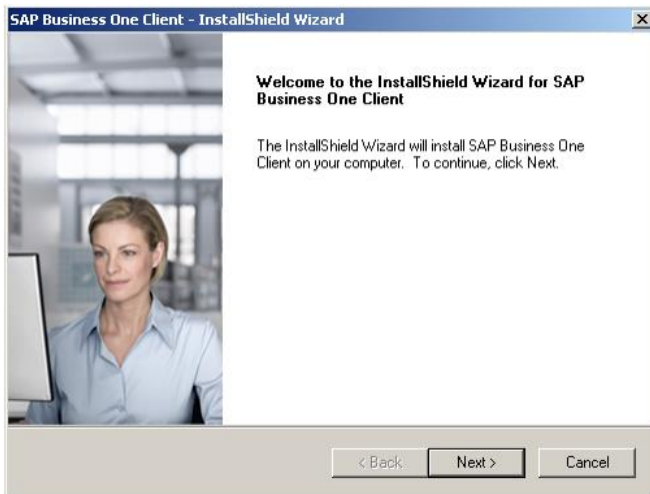
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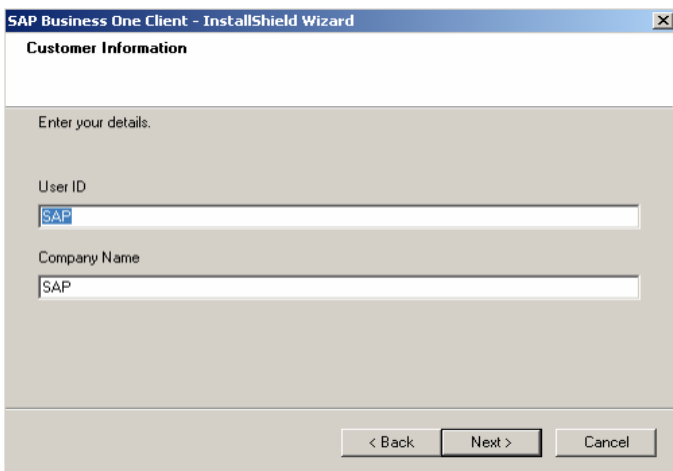


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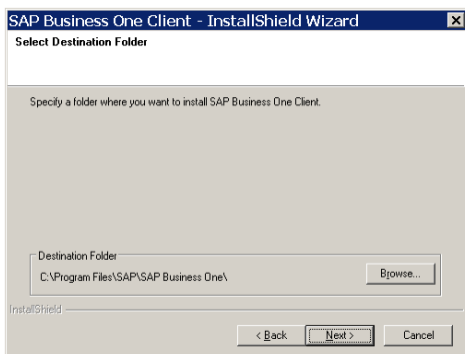
From within the welcome window select the Next button.



Populate the User ID and Company Name when presented with the Customer Information window.

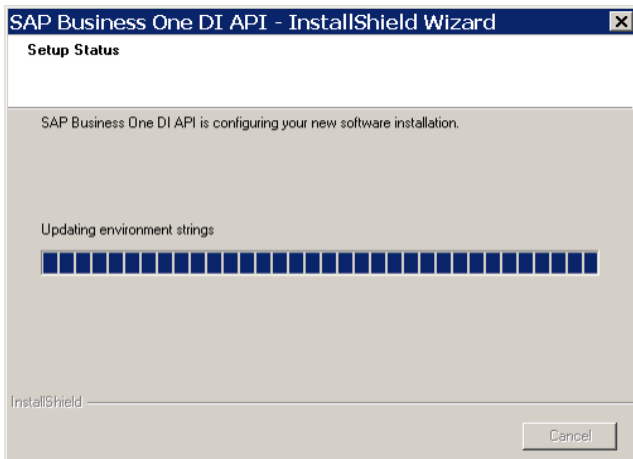


The next window is the Select Destination Folder window. Here you need to accept the default location and choose the Next button. To select a different location, choose the Browse button. SAP recommends using the default location.



The Setup Status window will follow and will allow you to see the process of the necessary stages of the installation wizard as it performs the required system actions. This may take some time. Please wait for the install wizard complete screen to appear...

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When the Complete window appears, click on the Finish button.



The SAP Business One Client Icon will appear on your desktop.

Whilst still being logged in as the Windows Administrator, right-click on the SAP icon and select '**Run as Administrator**'. This only needs to be done once while user is still logged on as **Administrator**.

Enter a SAP login and password and SAP will install any add-ons you have enabled in the software for that particular user.

This will complete the installation.



The next time a user logs into SAP, they can log in as themselves, running under their Windows Authentication.

Where the installation fails part way through, the SAP installation will need to be backed out and all files and programs installed by SAP will need to be deleted on this device. The %Temp% file should also be deleted before restarting the installation.